

Sorry Amira for a late replay , here in red the answer :

- Cancellation policy - free cancellation 48 hours before arrival
- Child policy – till 3 yaers old free charge including the baby bed, from 3 to 12 years old with extra bed € 20.00 per night , from 12 years old extra bed € 30.00 per night .
- Max pax occupancy – 2 people +1 baby cot Standrad Room and Studio , 4 people in Deluxe Room , 5 people in Standard and Deluxe Apartments
- City tax , € 2.30 per person , per night, starting from 12 years old , first 7 nights.
- Payment (As you know we are wholesaler our agents pay after departure so we are working with all hotels around the world with credit facility like Switzerland (Grand Kempinski Geneva) , Italy (Best Western Regina Elena , BONVECCHIATI) , France (HILTON EVIAN LES BAINS, Hilton Strasbourg)
Also without credit facility by 30 days , we can't appear the rates on our online system , it will be weak way to push the sale
If this is accepted with you , we can send you our credit card with all banking details for a grantee only – Accepted
- Closed dates – availability on the request
- The supplement of the triple (third person) - from 3 to 12 years old € 20.00 per night, from 12 and for adults € 30,00 per night .

Kind regards
Lesya


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