



WORLD AVENUES

AGREEMENT FOR TOURISM ACTIVITIES

Between: World Avenues S.A.

14, rue Ferrier, CH-1202 Geneva, Switzerland

Tel.: +41 22 906 94 00

Fax: +41 22 906 94 10

E-mail: sales@world-avenues.ch

Hereafter called "World Avenues"

And :

Agent world

Address: *Block A9, 2nd Floor Picadilly Flats, 57 Clive Road, Byculla, Mumbai-400008*

Tel : *02223019000*

Fax :

Email : *Vignesh@b2bagentworld.com*

Hereafter called "Travel Agent".

1. Subject of the agreement and duration

Tourism activity cooperation between World Avenues and Travel Agent for one year, this agreement shall come into effect as of the day of its signature by both parties and shall be automatically renewed, unless one of the Party notifies in written form the other Party about its intention not to renew it 2 Months (60days) prior to renewal date.

2. Obligation of the Parties

World Avenues undertakes:

- To provide the Travel Agent with valid rate all year long through World Avenues Online Booking system (WAVES).
- To send confirmation of services.
- To send invoices for all services related to a booking.

The Travel Agent undertakes:

- To make all requests online or in written form by e-mail to World Avenues with full information connected with the tour.
- To issue service Voucher for all services to be provided by World Avenues.
- To provide the necessary insurance for the clients (accidents, civil responsibility and others) To send exact and correct information of all clients, i.e.: number of adults, number of children, room type, dates of tour etc.

3. Payment conditions

Full prepayment should be made before cancellation deadline mentioned on confirmation email, however World Avenues can offer a limited credit facility equivalent to the amount of a bank guarantee or a deposit payment. In such cases payment for services provided should be made within 15 days from invoice date, any delay in payment will result in additional administrative fees of **1% per week**, bank transfers should be submitted to the following account:

NOTE: THIS AGREEMENT IS VALID FOR WORLD AVENUES OFFICE IN (GENEVA, LONDON, KUALA LUMPUR)

GENEVA BANKING DETAILS:

CREDIT SUISSE, CH-1211 GENEVA 70

IBAN (EURO) - CH16 0483 5046 9213 6200 0

IBAN (CHF) - CH50 0483 5046 9213 6100 0

IBAN (USD) - CH86 0483 5046 9213 6200 1

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Bank transfer charges should be borne by Travel Agent.

World Avenues S.A. Travel Service, 14 rue Ferrier CH-1202 Geneva / Switzerland

Tel: +41/22 906 94 00, Fax: +41/22 906 94 10, e-mail: sales@world-avenues.ch Website: www.world-avenues.com

4. General Conditions

- 4.1. World Avenues online rate is valid as per the dates specified by user. All information mentioned on online booking system is final once confirmed and PNR is generated.
- 4.2. Reservations for Disneyland are subject to special conditions - please pay special attention to the cancellation policy.
- 4.3. For Group reservations, packages and special events, special booking conditions and a separate cancellation policy will be advised in each particular case.
- 4.4. World Avenues will do its best in order to give a positive reply within 48 hours for all on request reservations (except during European week-ends and holidays).
- 4.5. For FIT reservations cancellations and amendments any extra charge applied to World avenues According to Hotel Policy will be handled by Travel Agent, hotels at resort areas and during fair periods where full cancellation fees will apply. Failure to receive a cancellation or an amendment on due time, World Avenues reserves the right to charge full cancellation fee and /or handling fees to Travel Agent.
- 4.6. All additional expenses for extra services not provided by World Avenues such as mini-bar, telephone, room service, and extra hours for transfers, etc. are to be paid by the client directly on spot. World Avenues will bear no responsibility for the debts of the client.
- 4.7. Rates are confidential; they should not be copied, distributed or given to a third party without prior written approval from World Avenues. Any violation will entail legal action.
- 4.8. Separated Terms and Conditions will apply for World Avenues WAVES booking engine.

5. World Avenues WAVES booking engine

World Avenues have on-line booking system <http://www.waves-online.com>

6. Special conditions

- 5.1. Refund requests must be submitted to World Avenues not later than 15 days (fifteen days) after the date of World Avenues invoice.

7. Commencement of agreement

This agreement comes into force from the date of signature by both the parties and is valid until further notice unless revoked by either party. This agreement is signed in two copies in English, one for each Party of the agreement. Both copies have equal legal force.

8. Date protection:

- Agent shall have the following obligations in relation to data protection:
- For the purposes of this Agreement, "Personal Data" shall have the meaning set out in EU General Data Protection Regulation (EU GDPR) (2016/679) ("Data Protection Law").
- All Personal Data will be processed in line with the intended purpose and will not be used for any other purpose. Agent will keep a record of any processing of personal data it carries out on behalf of World Avenues;

Rights of the Data Subject:

- promptly comply with any request from World Avenues requiring Agent to amend, transfer or delete the Personal Data;
- provide, at World Avenues' request, a copy of all Personal Data held by it in the format and on the media reasonably specified by World Avenues;
- World Avenues shall identify of any data protection representative it may have appointed, the purpose or purposes for which their Personal Data will be processed and any other information which is necessary having regard to the specific circumstances in which the data is, or is to be, processed to enable processing in respect of the data subject to be fair.
- promptly inform World Avenues of any action that results in the loss, destruction, alteration, unauthorized disclosure, or access to, personal data. The hotel will restore such Personal Data at its own expense.

Agent warrants that:

- it will process the Personal Data in compliance with all applicable Data Protection laws; and
- it will take appropriate technical and organisational measures against the unauthorised or unlawful processing of personal data and against the accidental loss or destruction of, or damage to, personal data to ensure World Avenues' compliance with the Data Protection Law.
- Agent shall notify World Avenues immediately if it becomes aware of any advance in technology and methods of working which mean that World Avenues should revise its data security measures.
- Agent agrees to indemnify and keep indemnified and defend at its own expense World Avenues against all costs, claims, damages or expenses incurred by World Avenues or for which World Avenues may become liable due to any failure by Agent or its employees or agents to comply with any of its obligations under this Clause.

9. Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between both parties. Failure to reach a settlement, the dispute will be subject to arbitration under the Swiss Confederation Law.

Read and approved by:

"World Avenues S.A."
(World Avenues stamp)

Date: __/__/__

Signature:

Read and approved by:

"TRAVEL AGENT"
(Company stamp)

Date: 21/01/2019

Signature:

