



AGREEMENT FOR TOURISM ACTIVITIES

Between: World Avenues SA

14, rue Ferrier, CH-1202 Geneva, Switzerland
 Tel.: +41 22 906 94 00
 Fax: +41 22 906 94 10
 E-mail: sales@world-avenues.ch
 Hereafter called "World Avenues"

And:

ETSTUR
RAGMAT CARO N°55 KILTOPRAIL ISTANBUL - TURQUIE
 Tel: +90 216 542 98 99
 Fax: +90 216 349 29 45
 Hereafter called "the Travel Agent".

EUR 3944

1. Subject of the agreement and duration

Tourism activity cooperation between World Avenues and the Travel Agent for one year, this agreement shall come into effect as of the day of its signature by both parties and shall be automatically renewed, unless one of the Party notifies in written form the other Party about its intention not to renew it.

2. Obligation of Parties

World Avenues undertakes:

- To provide the Travel Agent with valid rate list twice a year (summer and winter).
- To send confirmation of services.
- To send invoices for all services related to a booking.

The Firm undertakes:

- To make all requests in written form by fax or e-mail to World Avenues with full information connected with the tour.
- To issue service Voucher for all services to be provided by World Avenues.
- To provide the necessary insurance for the clients (accidents, civil responsibility and others)
- To send exact and correct information of all clients, i.e.: number of adults, number of children, room type, dates of tour etc.

3. Payment conditions

Full prepayment should be made before arrival of client, however World Avenues can offer a limited credit facility equivalent to the amount of a bank guarantee (example attached) or a deposit payment. In such cases payment for services provided should be made within 10 days from the arrival date of the client to the following account:

CREDIT SUISSE BANK
 1211 Geneva 70- 1211 GENEVA

USD Account Nr: 469213-62-1
 EUR Account Nr: 469213-62
 CHF Account Nr: 469213-61
 GBP Account Nr: 269213-62-2
 Swift Code CRESCHZZ12A Clearing 4251

Bank transfer charges should be borne by the Travel Agent.

- 4.1. **World Avenues** rate list is valid as per the dates mentioned on each list. All information mentioned on the rate list is accurate at the time of printing; however hotels and suppliers may modify their rates.
- 4.2. **World Avenues** will always reconfirm the rate at the time of booking.
- 4.3. Rates are not valid during Fairs, Exhibitions and special holiday or festival periods. Booking conditions and rates will be advised upon your reservation request.
- 4.4. Reservations for Disneyland are subject to special conditions - please pay special attention to the cancellation policy.
- 4.5. For Group reservations, packages and special events, special booking conditions and a separate cancellation policy will be advised in each particular case.
- 4.6. **World Avenues** will do its best in order to give a positive reply within 24 hours for all requests from the rate lists only (except during European week-ends and holidays).
- 4.7. For FIT reservations cancellations and amendments can be made without charges 72 hours prior the arrival date of the clients (European week-ends excluded), except hotels at resort areas and during fair periods where full cancellation fees will apply. Failure to receive a cancellation or an amendment on due time, **World Avenues** reserves the right to charge full cancellation fee and /or handling fees to the Travel Agent.
- 4.8. All additional expenses for extra services not provided by **World Avenues** such as mini-bar, telephone, room service, and extra hours for transfers, etc. are to be paid by the client directly. **World Avenues** will bear no responsibility for the debts of the client.
- 4.9. Rates are confidential; they should not be copied, distributed or given to a third party without prior approval of **World Avenues**. Any violation will entail legal action.
- 4.10. Separated Terms and Conditions will apply for **World Avenues** ETS booking engine.

5. World Avenues ETS booking engine

World Avenues have on-line booking system <http://www.wa-ets.ch/etsBooking>

Direct access to this system is possible, if the Travel Agent issues a bank guarantee to **World Avenues** or makes a floating deposit of minimum \$ 5000 (Five Thousand US Dollars).

6. Special conditions

5.1. Refund requests must be submitted to **World Avenues** not later than 30 days (thirty days) after the date of **World Avenues** invoice.

7. Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between both parties. Failure to reach a settlement, the dispute will be subject to arbitration under the Swiss Confederation Law.

8. Commencement of agreement

This agreement comes into force from the date of signature by both the parties and is valid until further notice unless revoked by either party. This agreement is signed in two copies in English, one for each Party of the agreement. Both copies have equal legal force.

Read and approved by:

"World Avenues" (World Avenues stamp) Date:

Read and approved by:

"The Travel Agent" (Company stamp) Date:

27-04-2007

WORLD AVENUES
Incoming Travel Services
Signature: Ferrier, CH-1202 Geneva, Switzerland
Tel: +41 22 906 84 00 Fax: +41 22 906 84 10
sales@world-avenues.ch
www.world-avenues.ch

Signature:

ETAS TUR
ERSON TURISTIK SERVİSLERİ
ANONİM ŞİRKETİ


WORLD AVENUES

GENERAL TERMS AND CONDITIONS OF WORLD AVENUES ETS ON-LINE BOOKING ENGINE

General:

- * World Avenues is the owner and the only responsible of the technical organization of this program and the website www.wa-ets.ch/etsBooking. The access to this program is strictly controlled by World Avenues.
- * All the information contained within this website is copy write protected. Copying, reproduction, improper use or disclosing of this information is strictly prohibited.
- * Linking to this website shall imply the acceptance of these General Terms and Conditions contained within this document by the Tour Operator or Agency or Personal User.

Access:

- * Access codes provided to each Tour Operator or Agency or Personal User are not allowed to be transferred or disclosed to a third party, even representatives or subsidiaries of the Tour Operator or Agency or Personal User.
- * Each Tour Operator or Agency or Personal User are directly and fully responsible for all bookings made with their own access codes.
- * For security reasons, World Avenues reserves the right to change the access codes of the Tour Operator or Agency or Personal User. Prior notice will be sent to the Tour Operator or Agency or Personal User.

Rates:

- * Rates are confidential and should never be disclosed to any third party.
- * Rates include accommodation, meal plan as indicated, service charge, sales and city tax.
- * Rates are given per unit per night and do not include any extra services that are not mentioned in the confirmation; any extras should be paid directly on the spot.
- * All rates are valid for Leisure Market only. We are not responsible for any bookings if it happens that a client is not traveling for leisure purposes which might result a problem with the hotel who might charge rack rate to the individual client directly.
- * In case the government increases the taxes or it comes to currency fluctuation or any other similar situation, World Avenues will consequently amend the prices even after confirmation.
- * Trade fair, international congress and convention rates may be higher than the rack rates. In case of a sudden increase in the fair rates or a change in the fair dates, new rates will be applied to all reservations, even those previously booked. In case you do not accept the new rates, booking will be cancelled. Confirmation during mentioned events usually takes longer time.

World Avenues SA - Travel Services- 14, rue Ferrier - CH 1202 Geneva, Switzerland
Tel. +41 22 906 84 00 - Fax. +41 22 906 84 10 - e-mail: sales@world-avenues.ch
Website: www.world-avenues.com

**Breakfast:**

- * Breakfast type, when included, is as follows:
 - AB: American breakfast
 - BB: Buffet breakfast
 - CB: Continental breakfast
 - EB: English breakfast
 - RO: Room Only

Voucher:

- * Voucher should be issued directly through the reservation system to finalize the booking and must be attached to the Agent or Tour Operator original Vouchers.
- * Voucher should be issued at least 3 days prior to arrival date.
- * Voucher must clearly state "booked and payable by World Avenues".
- * In case of any contradiction between the actual reservation made through World Avenues that clearly stated in the Voucher and the actual stay cost World Avenues will not be responsible for the payment.
- * To use the voucher for a cancelled reservation is strictly prohibited. World Avenues will disclaim any responsibility.

Reservation:

- * Reservation is subject to the availability at the time of booking.
- * In case the hotel is not able to provide the confirmed accommodation, the client accepts that it is the hotel responsibility to find alternative hotel of similar standard and provide transportation where appropriate to the alternative hotel.
- * For any children reservations or special requirements you should contact World Avenues by e-mail or fax.
- * For additional land services (transfers and sightseeing, guides, interpreters, assistants, meeting staff, restaurant bookings) you should contact World Avenues directly by e-mail or fax.
- * To block the bookings for future sales is strictly prohibited under any circumstances at any time. In this case booking will be immediately cancelled.
- * Extra bed is available for the third person in almost all hotels, however some hotels do not have the availability to put an extra bed in a room or have a very limited number of extra beds. You should make sure of availability of extra bed upon reservation.
- * This reservation system is only for individual reservations (maximum 03 rooms). We reserve the right to cancel bookings made if they appear to be group bookings.
- * Reservation or rates by phone are not accepted.



Cancellation and no show

- * All cancellations must be done through the reservation system, by e-mail or by fax; we do not accept cancellations by phone.
- * Cancellations are only accepted during World Avenues official office hours:
Monday - Friday / 09h00: 18h00 local time.
- * An automatic cancellation notice will be sent to you; in case you do not receive it you may contact our office. Cancellation limit is also stated in the confirmation you receive upon booking.

Unless World Avenues approves any other arrangements, the cancellation policy is as follows:

A. Disneyland Paris

Upon receipt of confirmation, no name change is possible and in case of cancellation the following charges expressed as a percentage of the full package price will be applied:

Up to 21 days until 10 days prior to arrival	25%
Up to 9 days until 3 days prior to arrival	50%
Up to 2 days until 0 days prior to arrival	100%
Early Check out	100%
No show	100%

(no re-booking possible even within date of no-show)

B. Hotels in main cities from World Avenues rate list

In case of cancellation the following conditions will be applied unless other conditions are specified.

No-Show	2 nights charge
Early check-out	1 night charge
Cancellation received less than 72 hours prior to arrival	1 night charge

(Week-ends and Bank Holidays are not considered as working days)

During Fair & Events special conditions will be advised with confirmation

C. Hotels in Ski Resorts (Zell am See / St. Moritz / Zermatt.... etc)

In case of cancellation the following charges expressed as a percentage of the full stay will be applied unless other conditions are specified.

Up to 15 days prior to arrival	25%
Up to 07 days prior to arrival	100%
No-show	100%
Early check-out	100%

- * Office hours are from Monday to Friday from 09h00 until 18h00 local time.
- * Any correspondence out of the official office hours cannot be taken into consideration.
- * Check-in time at most hotels are after 14:00 and check-out time is usually at 12:00. All bookings are guaranteed for late arrivals.

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**Payment:**

- * For Tour Operator or Agent or Personal User who has no credit facility, full prepayment is requested. In case the pre-payment is not received, World Avenues has the right to cancel the booking even if the Voucher is issued
- * For Tour Operator or Agent or Personal User who enjoys credit facility, payment is due within 10 days from the date shown on the invoice.
- * Late payment will carry a penalty of 5% on the full amount.
- * Our Bank Account details:

CREDIT SUISSE BANK, 1211 Geneva 70
Swift Code CRESCHZZ12A

Clearing 4251

469213-61 CHF Account
469213-62-1 USD Account
469213-62 EUR Account
469213-62-2 GBP Account

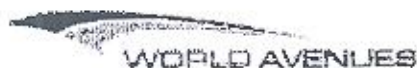
Claims & complaints:

- * The Tour Operator shall be totally liable in case his customer showed abnormal or vandal behavior. World Avenues accommodation establishment or service company has the right to immediately cancel the customer stay and Tour Operator will be charged for any amounts arising from the behavior of his customer which may be subject to a claim by a third party.
- * All complaints should be reported immediately to the hotel during guest stay, failure to do this would result in ignoring the complaint from side of World Avenues.
- * World Avenues is not liable of compensation of any situation that could have been resolved at the time if the hotel had been aware of the problem.
- * Any complaints should be received within 21 days of guest check out.
- * World Avenues is not liable for any irregularity accidents that may arise from the supplier of services at any time.

Refund:

- * Any refund request should be reported within 21 days from guest departure date, World Avenues will not consider any refund request received after the mentioned period.
- * Invoice deduction is not allowed; Tour Operator or Agent or Personal User should pay the invoice in full and inform World Avenues of any query in written within above mentioned period.

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**Terms & Conditions:**

- * Tour Operator or Agent or Personal User shall be responsible for flight bookings and for correct flight details given to World Avenues. In case of any changes in flight details or booking information Tour Operator should inform the receiving agent immediately.
- * Standards and facilities of same hotel category are different in each country according to the regulations applicable.
- * Accommodation establishment information is provided by hotels itself; any inaccuracy is not under responsibility of World Avenues.
- * Throughout the year, some accommodation establishments may change name or trade name, thus shall not be considered as a change of hotel or modification of the reservation.
- * World Avenues provides the Tour Operator, Agent or Personal User with any renovation works at hotels and shall not be liable of works which World Avenues has not been informed about or that extended more than the planned date.
- * Tour Operator or Agent must inform the customers to get his personal and family documentations, either passport or National ID, as required by the destinations visited.
- * World Avenues shall not be responsible for any accident, loss, annoyance, delay or expense due to quarantine, strikes, any other event or force of nature, failure of any other means of conveyance or change in transit or hotel service and other cause over which World Avenues has no control.
- * The passenger is fully responsible of his/her luggage and personal belongings throughout the whole tour.
- * World Avenues reserves the right to accept or decline any person as a member in a tour or to cancel or alter the tour.

Arbitration

- * Any dispute arising out of the aforementioned terms and conditions and contracts entered into on the basis of the attached shall be governed by Swiss law and subject to the exclusive jurisdiction of the Swiss courts.