

#### AGREEMENT FOR TOURISM ACTIVITIES

Between: World Avenues S.A.

14, rue Ferrier, CH-1202 Geneva, Switzerland

Tel.: +41 22 906 94 00 Fax: +41 22 906 94 10

E-mail: sales@world-avenues.ch Hereafter called "World Avenues"

ORIZON KONNECT FOR HOTEL BOOKING Address: M3, SANABLL TOWER, SHAKO Tel: +965 2292 4427

Email: bookinge @ horizonkonnect-com

VAT NO:

Register commerce No: 2014 3651 m

Hereafter called "Travel Agent".

#### 1. Subject of the agreement and duration

Tourism activity cooperation between World Avenues and Travel Agent for one year, this agreement shall come into effect as of the day of its signature by both parties and shall be automatically renewed, unless one of the Party notifies in written form the other Party about its intention not to renew it 2 Months (60days) prior to renewal date.

#### 2. Obligation of the Parties

#### World Avenues undertakes:

- To provide the Travel Agent with valid rate all year long through World Avenues Online Booking system (WAVES).
- To send confirmation of services.
- To send invoices for all services related to a booking.

#### The Travel Agent undertakes:

- To make all requests online or in written form by e-mail to World Avenues with full information connected with the tour.
- To issue service Voucher for all services to be provided by World Avenues.
- To provide the necessary insurance for the clients (accidents, civil responsibility and others) To send exact and correct information of all clients, i.e.: number of adults, number of children, room type, dates of tour etc.

#### 3. Payment conditions

Full prepayment should be made before cancellation deadline mentioned on confirmation email, however World Avenues can offer a limited credit facility equivalent to the amount of a bank guarantee or a deposit payment. In such cases payment for services provided should be made within 15 days from invoice date, any delay in payment will result in additional administrative fees of 1% per week, bank transfers should be submitted to the following account:

NOTE: THIS AGREEENT IS VALID FOR WORLD AVENUES OFFICE IN (GENEVA, LONDON, KUALA LUMPUR) **GENEVA BANKING DETAILS:** 

CREDIT SUISSE, CH-1211 GENEVA 70

IBAN (EURO) - CH16 0483 5046 9213 6200 0

IBAN (CHF) - CH50 0483 5046 9213 6100 0

IBAN (USD) - CH86 0483 5046 9213 6200 1

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Bank transfer charges should be borne by Travel Agent.

World Avenues S.A. Travel Service, 14 rue Ferrier CH-1202 Geneva / Switzerland Tel: +41/22 906 94 00, Fax: +41/22 906 94 10, e-mail: sales@world-avenues.ch Website: www.world-avenues.com We have no other bank account. Only the bank accounts mentioned in this contract and there are no change of this bank accounts under any kind of circumstances.

#### 4. General Conditions

- 4.1. World Avenues online rate is valid as per the dates specified by user. All information mentioned on online booking system is final once confirmed and PNR is generated.
- 4.2. Reservations for Disneyland are subject to special conditions please pay special attention to the cancellation policy.
- 4.3. For Group reservations, packages and special events, special booking conditions and a separate cancellation policy will be advised in each particular case.
- 4.4. World Avenues will do its best in order to give a positive reply within 48 hours for all on request reservations (except during European week-ends and holidays).
- 4.5. For FIT reservations cancellations and amendments any extra charge applied to World avenues According to Hotel Policy will be handled by Travel Agent, hotels at resort areas and during fair periods where full cancellation fees will apply. Failure to receive a cancellation or an amendment on due time, World Avenues reserves the right to charge full cancellation fee and /or handling fees to Travel Agent.
- 4.6. All additional expenses for extra services not provided by World Avenues such as mini-bar, telephone, room service, and extra hours for transfers, etc. are to be paid by the client directly on spot. World Avenues will bear no responsibility for the debts of the client.
- 4.7. Rates are confidential; they should not be copied, distributed or given to a third party without prior written approval from World Avenues. Any violation will entail legal action.
- 4.8. Separated Terms and Conditions will apply for World Avenues WAVES booking engine.

#### 5. World Avenues WAVES booking engine

World Avenues have on-line booking system http://www.waves-online.com

#### 6. Special conditions

5.1. Refund requests must be submitted to World Avenues not later than 15 days (fifteen days) after the date of World Avenues invoice.

#### 7. Commencement of agreement

This agreement comes into force from the date of signature by both the parties and is valid until further notice unless revoked by either party. This agreement is signed in two copies in English, one for each Party of the agreement. Both copies have equal legal force.

#### 8. Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between both parties. Failure to reach a settlement, the dispute will be subject to arbitration under the Swiss Confederation Law.

Read and approved by: PRAKASH BALKAT Read and approved by: HORIZON KONNECT FOR HOTEL BOOKING "World Avenues S.A." (World Avenues stam (Company stamp) 15.05.2018 AVENUES HORIZON KONNECT Date: 03/05/2018 Date: , Contracting Agent Branch Signature: Work Avendes 8 Signature: orld Avenues S.A. Travel Service, 14 rue Ferrier CH-1202 Geneva / Switzerland 94 00, Fax: +41/22 906 94 10, e-mail: sales@world-avenues.ch Website: www.world-avenues.com Tel:

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# WORLD AVENUES S.A. Credit Agreement

This agreement is made between:

WORLD AVENUES S.A.

14, rue Ferrier, CH-1202 Geneva, Switzerland

Tel.: +41 22 906 94 00 Fax: +41 22 906 94 10

E-mail: sales@world-avenues.ch Hereafter called "World Avenues"

And:

HORIZON KONNECT FOR HOTEL BOOKING

Address: M3, SANABIL TOWER, SHARQ, KUWAIT

Tel: +965 2292 4427

Email: accountée horizonkonnect com

VAT NO:

Register commerce No: 2014/3651/M

Hereafter called "Travel Agent". HORIZON KONNECT

#### WHEREBY

A- Both parties mutually recognize sufficient legal power to agree upon and oblige to act Accordingly by mutual agreement. B- The parties have agreed regarding the credit line on the terms and conditions stated in the following: CLAUSES

#### 1-CREDIT LINE

WORLD AVENUES grants to Travel Agent a credit line of 5'000 USD for Invoiced Bookings (INV) & Finalized Bookings (OK+)

Should this credit line be exceeded, Travel Agent will immediately make a payment to WORLD AVENUES to cover the excess over the stated Credit Limit. If default payment is not remedied immediately, WORLD AVENUES reserves the right to suspend the terms of the credit line. Travel Agent can alternatively increase the credit limit by means of floating deposit or bank Guarantee equivalent to the amount to be requested.

#### 2-PAYMENT TERMS

Travel Agent will pay WORLD AVENUES for Product Available on World Avenues Online system (WAVES) not later than 30 days after invoice receipt.

For other services (such as Groups, land services and special packages) which are not available on WORLD AVENUES Online booking system (WAVES), special payment conditions will apply case by case.

Travel Agent hereby commits to send WORLD AVENUES the Payment Details of the services to which the payment is referred to.

Payment for All Services: should be remitted in same currency as stated in travel agency statement issued by WORLD AVENUES Online booking system (WAVES) All Payments to be done to the following account & no other bank account to be use for payment:

Beneficiary Name: World Avenues SA, Travel Services

CREDIT SUISSE, CH-1211 GENEVA 70

IBAN (EURO) - CH16 0483 5046 9213 6200 0

IBAN (CHF) - CH50 0483 5046 9213 6100 0

IBAN (USD) - CH86 0483 5046 9213 6200 1

IBAN (GBP) - CH59 0483 5046 9213 6200 2

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Bank transfer charges will be borne by the Travel Agent.



 We have no other bank account. Only the bank accounts mentioned in this contract and there are no change of this bank accounts under any kind of circumstances.

## 3-PAYMENTS ON ACCOUNT

Payments on account must be applied by Travel Agent against WORLD AVENUES invoices by means of a detailed reconciliation, within a period not longer than 15 days. If this detailed reconciliation is not received timely, WORLD AVENUES will send a proposal to Travel Agent in order to apply the payment to the oldest invoices.

If within a week, WORLD AVENUES does not receive a confirmation from the Travel Agency , it will be understood that Travel Agent is in agreement with the WORLD AVENUES proposal.

# 4-INVOICING & REMITTANCE OF THE INVOICES

The invoices issued by WORLD AVENUES will include Client ST. Services details ST. any other information fed to the system by the Travel Agent.

Travel Agent will receive WORLD AVENUES invoices on the day of services start. All invoices will be sent by e-mail. Alternatively, Travel Agent can check WORLD AVENUES Online booking system (WAVES) for the updates of issued invoices and statement of account.

## 5-DIFFERENCES IN INVOICES (DISCREPANCIES)

Payments should not be held due to DISCREPANCIES, payment must be made for all valid invoiced items. Litigations or any other discrepancies may be withheld from payment. Any discrepancies /Differences found by Travel Agent on WORLD AVENUES invoices must be advised to WORLD AVENUES within a period of 15 days after the receipt of invoice. Information of any discrepancies must include valid reason for the difference and the WORLD AVENUES reference number.

WORLD Avenues Responsibility: All the discrepancies / Differences found by Travel Agent Will be resolved by WORLD AVENUES within maximum 30 days of receipt of the discrepancy.

Travel Agent Responsibility: In case of disagreement, the credit Department of WORLD AVENUES will advise to Travel Agent all unaccepted deductions. If Travel Agent agrees to WORLD AVENUES proposal, agreed amount must be included in the next payment. If still disputed, Travel Agent will inform WORLD AVENUES' credit Department the reasons for disagreement. All these disputes must be solved within a period of 30 days.

# 6- FINANCIAL INTEREST CAUSED BY DELAYED PAYMENTS

In case of delay in payments (non-fulfillment of point #2) WORLD AVENUES reserves the right to charge administrative fees of 1% per week on all amounts outstanding and past due.

# 7-FULFILMENT OF THE PRESENT FINANCIAL AGREEMENT

Fulfillment of the agreement is of interest to both the parties and is essential for the future commercial and financial collaboration. The failure to clauses 1,2,3,4, & 6 of this agreement could result in the credit limit being cancelled and all outstanding amounts assigned to legal representation and / or third party collection for restitution.

#### 8-TERMS

Both parties agree that the clauses that make up this Agreement will be valid one year as

### WORLD AVENUES

from the signing of the agreement. The duration will be automatically extended for a similar period if neither of the parties objects in writing within 2 months (60 days) prior to the renewal date.

#### 9-ASSIGNMENT OF RIGHTS

Travel Agent is not allowed to assign any obligation or right of this agreement or any other agreement which completes them to any third party. Unless prior express authorization by the WORLD AVENUES.

## 10-LEGISLATION AND COURTS OF JURISDICTION

The application and interpretation of this agreement shall be governed by current and applicable Swiss Legislation.

Any dispute arising between both parties with regards to this Annex will be resolved amicably. If resolution cannot be amicably made, the parties, with express waiver of any other court of jurisdiction which might apply, if any, shall abide by the jurisdiction and competence of the courts of Geneva, Switzerland.

In witness whereof, they sign this agreement, in two copies, and for one sole purpose, in the place and on the date set forth.

Read and approved by: Part 1 "WORLD AVENUES S.A." (World Avenues stamp)	Read and approved by: PRAKACH BALRAJ Travel Agent "Agent-Name HORIZON KONNECT FOR HOTEL (Company stamp)  ROOK TWO
15.05.2018  Date: / Amira ElBatal Contracting Agent on	Date: 03/01/2018
15.05.2018  Date: /  Amira ElBatal Contracting Agents on World Avenues S. A.  Signature: Fortier of the survey of	Francisco Balling