

# DOLCE

## HOTELS AND RESORTS™

### CAMPOREAL LISBOA

#### World Avenues SA

- ✓ Address: 14, Rua Ferrier, CH-1202
- ✓ VAT Number: CHE 109 867 307
- ✓ E-mail: [contracting2@world-avenues.ch](mailto:contracting2@world-avenues.ch)
- ✓ E-mail special offers: [contracting2@world-avenues.ch](mailto:contracting2@world-avenues.ch)
- ✓ E-mail stop sales: [stopsales@world-avenues.ch](mailto:stopsales@world-avenues.ch)
- ✓ Telephone: +202 27296770
- ✓ Hotel Contact person: Rodrigo Nené
- ✓ Title: Sales Manager

Contract from 1<sup>st</sup> November 2017 to 31<sup>st</sup> October 2018

#### SPECIAL RATES AGREEMENT

Room Type	Season A		Season B		Season C		Season D		N° Available	Max. Capacity
	01.11.17 – 30.12.17		01.03.18 – 30.04.18		01.05.18 – 31.07.18		01.08.18 – 24.08.18			
	01.01.18 – 28.02.18		01.10.18 – 31.10.18		25.08.18 – 30.09.18					
	Single	Double	Single	Double	Single	Double	Single	Double		
Deluxe	74	86	93	105	107	119	128	140	45	2 adults + 1 baby
Superior Deluxe	94	106	113	125	127	139	148	160	88	2 adults + 1 child
Releases	N/A		N/A		N/A		NA			
Extra Bed	30		30		30		30			
Half Board	25		25		25		NA			
Full Board	38		38		38		NA			

- Prices are in Euros and per Room, per night, inclusive of VAT and full buffet breakfast, served in the Hotel restaurant;
- Check-in time – 15hrs; Check-out – 12hrs (noon)
- Half Board and Full Board prices are per person and not includes drinks

#### Allotments

- Reservations on Free Sale basis for Deluxe and Superior Deluxe, subject to stop sales.
- Remaining room categories – Premium, Suites and Residences – on request;

#### SPECIAL OFFERS

- **Early Booking - 20% Discount**
  - Applicable for reservations confirmed 90 or more days before arrival date
- **Early Booking – 10% discount**
  - Applicable for reservations confirmed between 30 to 89 days before arrival date

#### Free Nights

Season A	Season B	Season C	Season D
7=6	7=6	7=6	7=6

- Special offers are valid for accommodation and are not applicable to any other services, such as Food, Beverage, Golf or Golf Packages, Spa rates

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#### TERMS & CONDITIONS

#### 1. Children Policy

##### Accommodation

- 0-12 years old - stay free when sharing parents' room (valid for accommodation and breakfast), based on room's maximum capacity
- Family booking – the Hotel has connecting rooms available, on request. Second room for 2 children less than 12 years old will have a discount of 50% on the net rates. Not applicable with any other offer.

##### Food and beverage- (Drinks not included)

- 0-3 years old - free of charge
- 4-12 years old - 50% discount in half board and full board basis

#### 2. Food and Beverage Supplement Restrictions

Half board and/or full board supplement is not applicable on:

- Christmas
- New Years
- Carnival
- Easter

The Hotel reserves the right to change the breakfast service without prior notice.

#### 3. Operational Conditions

- The rates are quoted in Euros per day, per room including breakfast, service charge and local taxes
- The rates are **confidential** and cannot be published or edited on internet sites/ electronic channels. Those rates cannot be informed to guests and general public
- The rates are valid exclusively for **FIT individuals** – less than 10 rooms
- Rates cannot be used for groups, meetings or congresses – 10 rooms and more except if agreed otherwise for golf groups
- The rates are **NET** (non-commissionable).
- If rates are **not packaged** with other travelling services, a **minimum 20% mark up** needs to be applied on accommodation and minimum 10% mark up on Food and Beverage.
- These rates must be informed to your representatives. You must make sure that all terms and conditions of this contract will be respected by all the parts involved. If not, the hotel will consider your company responsible for any damage suffered.
- Reservations are subject to Hotel's availability, unless there is a valid allotment
- Reservations must be notified by E-mail ([camporeal.reservations@dolce.com](mailto:camporeal.reservations@dolce.com)) or Fax (+351 261 960 999) to our Reservations Department. This department is open Monday to Friday from 9:00 am until 18:00 pm
- Cancellations (Season A+B+C): reservations not canceled 48h prior to arrival (or release date when applicable) will be charged 100% of the total stay and booked services;
- Cancellations (Season D): reservations not canceled 72h prior to arrival (or release date when applicable) will be charged 100% of the total stay and booked services;
- No-shows: will be charged 100% of the total stay and booked services
- In case of allotment/free sale, stop sales agreement applies: STOP SALE notice is accepted in the case the hotel has an unavoidable fully booked situation.

**TOUR OPERATOR contact for Stop Sales is:** [stopsales@world-avenues.ch](mailto:stopsales@world-avenues.ch)

Check-in: 15H00 / Check-out: 12H00

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- For any questions derived from the interpretation and execution of this contract both parts will submit themselves to the Courts of Portugal. In any case, the norms to be applied are those that correspond to the Portuguese Tourism Legislation.

#### 4. Payment Conditions

- Credit allowance is to be approved by our Financial Department.** Please return us duly filled the attached credit form of our Hotel.
- In case Dolce CampoReal Lisboa concedes credit to your company, all reservations will be charged according to the confirmed services and the conditions specified on this contract. All payments must be made within the 30 days following the issue of the invoice.
- If credit is not approved, reservations have to be pre-paid before guest's arrival.

#### 5. Invoice and Bank Details:

Company Name: Summer Camp I, S.A.

NIF: 510.483.895

Address: Dolce CampoReal Lisboa, Rua do Campo, 2565-770 Turcifal

Bank: Banco Millennium BCP

Address: Direcção Corporate - Sul III

Avenida José Malhoa, 27/7

1099-010 Lisboa

NIB: 0033 0000 45430921456 05

IBAN: PT50 - 0033 - 0000 - 45430921456 - 05

BIC / SWIFT: BCOMPTPL

#### 6. Brochure Contribution

Brochure contents must be rectified and approved by hotel prior to printing publication.

A brochure must be produced and distributed to the retail Travel Agents and the Hotel is to receive an equal display with any competitive property as far as descriptive copy, photos, etc are concerned.

In case a brochure contribution is agreed, please note that the Hotel reserves the right just to pay after the Tour Operator has paid all its invoices completely and on time.

If the hotel does not receive a copy of the brochure, the Hotel reserves the right not to pay this contribution.

#### 7. Agreement Validation

- All rates and remaining conditions will be considered valid after receiving the copy of the contract properly stamped and signed by your company.
- In case your company makes any reservation that does not respect the terms and conditions of this contract, Dolce CampoReal Lisboa will inform you so that you may, within 24 hours, take the necessary measures to correct the situation. If your company insists on not respecting the terms and conditions of the contract, it will be canceled.

#### Dolce CampoReal Lisboa

Name: *Shay Nere*

Position: *Sales Manager*

Resort Signature: *Roberto*

#### Partner

Name: *Ms. Alaa Huseen*

Position: *Contracting Agent*

Client's Signature: *Alaa*

Date: *10.10.2017*

Dolce Camporeal Lisboa - Rua do Campo 2565-770 Turcifal, Portugal

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