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|  | LA VINTAGE RESORT by Poppa Palace Sales Office: 14,16 Rat U-Thit 200 Pee Road, Patong Beach, Kathu District, Phuket 83150. Thailand. Tel +66 76 345 522 Fax + 66 76 341206 E-mail: sales@lavintageresort.com , rsvn1@lavintageresort.com Website: www.lavintageresort.com | | Contact Details | |
| | | | Year | 2018/2019 |
| | | From: | 24/12/2018 | |
| | | To: | 31/10/2019 | |
| | | Issue Date: | 11/01/2019 | |
| World Avenues S.A Travel Services Rue Ferrier, 14 CH-1202 Geneva, Switzerland Tel: +41 (0)22 906 9400 Fax: +41 (0) 22 906 9410 Email: contracting2@world-avenues.ch Website: www.world-avenues.com | | Worldwide Market Agent Represented by:- Ms. Marwa Emad Contracting Agent Tel: +41 (0) 22 906 9400 Fax: +41 (0) 22 906 9410 Email: contracting2@world-avenues.ch | | Hotel Represented by: Ms. Nalunart Changsorn Sales Manager MP +66 99 306 1118 Tel: + 66 76 344 377 Fax: +66 76 341 206 Email: sales@zenseanaresort.com |

| Room Type | High II 06 Jan - 28 Feb 19 | Shoulder 01 - 31 Mar 19 | Green Season 01 Apr- 31 Oct 19 |
|-------------------|-------------------------------|----------------------------|-----------------------------------|
| | Single/Twin | Single/Twin | Single/Twin |
| Deluxe Room | 2,000. - | 1,800 | 1,400 |
| Deluxe Studio | 2,200. - | 2,000 | 1,600 |
| Studio Room | 2,200. - | 2,200 | 1,800 |
| Family 2 Bedrooms | 4,000. - | 3,600 | 3,200 |
| Extra Bed – Adult | 1,000. - | 700 | 700 |
| Extra Bed - Child | 500.- | 500 | 500 |

| Meal Rates:- | | |
|--------------------|------------|------------------------|
| Description | Adult | Child (5-12 years old) |
| American Breakfast | 350.- Baht | 175.- Baht |
| Set Lunch Menu | 450.- Baht | 225.- Baht |
| Set Dinner Menu | 550.- Baht | 275.- Baht |

1. Child Policy:-

- 1.1 Children 12 year and under, at the time of check in sharing bed with their parent free of charge, ABF for this child will be charged at THB 175 per night. Infants under 4 (four) years old at the time of CHECK IN will receive a baby cot and breakfast Free of Charge.
- 1.2 In all cases, a Maximum TWO children under the age of 12 (twelve) at the time of CHECK IN sharing with their parents with the applicable. below 4 years free ABF and free baby cot (upon request & availability).
- 1.3 Children over 12 years of age will be charged at Adult room and meal rate.

2. PROMOTION:-


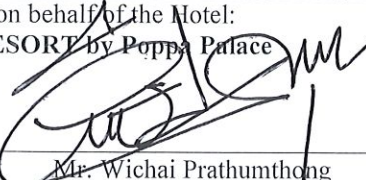
- 2.2 **Early Promotion: Staying Period from 06 Jan – 31 Oct, 2019. Black out period 4 – 10 February 2019.**
 - Get a 10% discount for booking received 30 days prior to arrival.
 - Get a 15% discount for booking received 60 days prior to arrival.
 - Get a 20% discount for booking received 120 days prior to arrival.

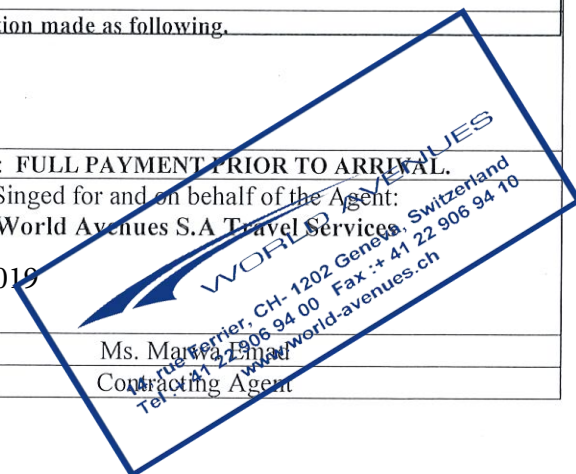
3. Minimum Stay Restrictions : No Check Out on 30th & 31st December will be allowed.

4. Cancellation and Amendment Policy: A One night Fee will be charged for cancellation made as following.

| Period | Minimum Notice |
|--------------------------|---------------------------|
| High Season I / Shoulder | 07 days prior to arrival. |
| Peak Season / High II | 21 days prior to arrival. |
| Green Season | 05 days prior to arrival. |

5. Term & Payment : Please see overleaf "Payment Terms: This agreement is based on a : **FULL PAYMENT PRIOR TO ARRIVAL.**

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| Singed for and on behalf of the Hotel: LA VINTAGE RESORT by Poppa Palace  Ms. Nalunart Changsorn Sales Manager | | Singed for and on behalf of the Agent: World Avenues S.A Travel Services 28.01.2019  Ms. Marwa Emad Contracting Agent |
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Term & Conditions

6. Rates

All mentioned rates are net, non-commissionable, and include 10% service charge and 7% VAT. In case of any increase in the VAT percentage or any addition of other government taxes, the Contract Partner agrees to accept the Hotel's right to include the rates accordingly as of the date of the new tax implementation by law. This is applicable throughout the validity of contract period appeared overleaf. The rates are only valid for the overseas market and not valid for Meetings, Incentives, Conventions and Exhibitions.

7. Brochures

The Contract Partner will feature the Hotel in its brochure (s) and any tour program (s) with the Hotel's photograph (s) when appropriate. Sample copies of such brochure (s) must be made available to the Hotel.

8. Confidentiality

The Rates in this contract are strictly confidential and must not be disclosed to the third parties. To protect this confidentiality, the Hotel will not disclose the rates to guests and will invoice the Contract Partner directly. The Contract Partner agrees that the rates as mentioned overleaf of this contract will not be used or published on any existing or future public electronic distribution systems e.g. internet, etc.

9. Reservations

All reservations should be made through LA VINTAGE RESORT via Email: rsvn1@lavintageresort.com; Tel: +66(76)345522 or +66(0)76341206. All reservations are subject to availability and confirmation, unless a room allotment has been agreed upon by the Hotel. The Hotel will accept telephone reservations but reserves the right to release such reservation unless a rooming list, voucher, or other written confirmation is received within 48 hours of that calls. Available space will be automatically released if final rooming list is not received within 30 days prior to the arrival for group reservations. The Hotel also reserves the right to release space held for any reservations arriving by air for which no airlines seats are confirmed.

10. Period of Occupancy

Confirmed rooms will usually be available for occupancy after 14.00 hours on the arrival day. Check-out time is 12.00 noon. Any room used from 12.00 noon to 18.00 hours on the departure day will be charged at 50% of the contract rate. Any room occupied beyond 18.00 hours will be charged at the full contract rate, unless specified in writing by the hotel.

11. Deposit

The Hotel reserves the right to request a non-refundable deposit equivalent to minimum of one night's contract rate or up to 100% of total room charges for the whole staying period for each room reserved. The deposit must be received by the Hotel no later than 30 days prior to the arrival together with the final rooming list, flight details, and meal requirements and the balance no later than 21 days prior to the arrival or otherwise agreed in writing by the Hotel.

12. Cancellation / No Show Charges/ Short Stay

Cancellation / no show charges / short stay are shown on the front page of this agreement. The Hotel will automatically charge these to the Agent unless a written confirmation has been received from the Hotel in advance.

13. Complimentary Room Policy for Groups only, Not applicable for this agreement

14. Payment Terms: FULL PREPAYMENT BEFORE GUESTS ARRIVAL.

Unless prior credit arrangement has been agreed with the Hotel, full pre-payment must be received by the Hotel no later than 14 days prior to the arrival except during Peak and Shoulder season when the Hotel may require deposit in part or in whole at time of booking. Any room not guaranteed by full pre-payment may be subject to cancellation by the Hotel without prior notice. Should guests subsequently check-in, they will be charged direct at the Hotel rack rates. The Hotel will not be liable for any claims. Contract Partners who wish to apply for 'Credit Terms' will be required to complete a 'Credit Request Form' and forward together with this signed agreement. The Hotel reserves the right not to approve credit terms in cases of Contract Partner's who have a poor credit rating within the recognized Hotel's relevant association.

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| Bank Details: | KSIKORN BANK, PATONG BRANCH |
| Account No: | 332-2-75553-7, Saving Account / Swift Code : KASITHBK |
| Account Name: | Dream Garden Patong Ltd., Part. |

Bank Charge and money transfer Fee : The hotel will not be responsible in the bank charges or bank fees in consequent of transferring money to hotels account.

15. The Contract Partner shall not withhold payment of the whole billing amount in the event of any discrepancy. Payment on non-dispute amount must be settled while the amount in discrepancy is being resolved by both parties.

16. Liability :

The Hotel will not be held responsible for the loss of a guest's property, material damage to a guest's property, injury or death of a guest, if:

- the loss, damage, injury or death is completely attributable to negligence or carelessness of the guest;
- the loss, damage, injury or death is caused by a third party i.e. a party that is not directly involved in delivering services toward the guest, and that furthermore is not under the control of Hotel.

17. Performance

Hotel contract rates are issued to the Contract Partner on the understanding that the Contract Partner has business for the Hotel, and will actively and enthusiastically promote the Hotel on the contract period. In case of non-materialized reservations being received by the Hotel during any consecutive period totally 120 days of the date issued, the Hotel reserves the right to revise the allotment (if given) or terminate the contract without prior notice.

Any allotment granted is issued in good faith that the Contract Partner will ensure that the maximum usage is made during the contract period. Performance will be reviewed throughout the year, and if materialisation is below fifty <50> per cent for any given period of the agreement, the Hotel has the right to reduce in the next Contract Agreement to reflect this non-performance.

18. Acknowledgement :

If there is no return written objections to the above conditions, we shall believe that, you are acknowledged and agreed with the contained description.

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| Signed for and on behalf of the Hotel: LA VINTAGE RESORT by Poppa Palace <i>Nalunart C.</i> | | Signed for and on behalf of the Agent: World Avenues S.A Travel Services 28.01.2019 | |
| Ms. Nalunart Changsorn | Mr. Wichai Prathumthong | Ms. Maryam Emad Traveling Agent | |
| Sales Manager | Group General Manager | rue Ferrier, CH-1202 Geneva, Switzerland 41 22 906 94 00 Fax: +41 22 906 94 10 www.world-avenues.ch | |