



TOUR OPERATOR CONTRACT 2019

CHATEAU HOTEL

MONT ROYAL
Between the Hotel
CHANTILLY

	Between the Hotel CHANTILLY	And the Travel Agency
Name	Tiara CHATEAU HOTEL MONT ROYAL	WORLD AVENUES SA – Travel Services
Contact name	Sonia Maccaferri	Amel ASSAL
Address	Route de Plailly 60520 La Chapelle en Serval -Franc	14, rue Ferrier CH-1202 Geneva SWITZERLAND
Telephone number	+ 33 (0) 3 44 54 50 50	+41 22 906 94 00
Fax number	+33 (0)3 44 54 50 63	+ 41 22 906 94 10
E-mail	sonia.maccaferri@tiara-hotels.com	amel@world-avenues.ch
VAT registration number	FR 23 490 291 580	
Reservations Department	Alice Marx +33 (0)3 44 54 50 33 reservations.montroyal@tiara-hotels.com	

1) FIT Net Rates in Euros:

ROOM CATEGORY	Week days : (D-L-M-M-J-V) Weekend : (S)	Rate period 1 01/01/19 to 30/06/19 01/09/19 to 31/12/19		Rate Period 2 01/07/19 to 31/08/19	
		½ double	Supp Single	½ double	Supp Single
CLASSIQUE	Week days	90 €	90 €	90 €	90 €
	Weekend	119 €	80 €	119 €	80 €
SUPERIOR	Week days	115 €	90 €	96 €	90 €
	Weekend	130 €	80 €	105 €	80 €
DELUXE	Week days	160 €	131 €	136 €	131 €
	Weekend	170 €	119 €	145 €	119 €
ROYAL	Week days	180 €	170 €	165 €	140 €
	Weekend	190 €	159 €	181 €	159 €
JUNIOR SUITE	Week days	205 €	170 €	189 €	170 €
	Weekend	215 €	170 €	199 €	170 €

SUITE EXECUTIVE	Week days	225 €	180 €	215 €	180 €
	Weekend	245 €	180 €	230 €	180 €
SUITE DELUXE	Week days	255 €	180 €	235 €	190 €
	Weekend	275 €	180 €	245 €	190 €
SUITE DELUXE WITH TERRACE	Week days	285 €	200 €	260 €	190 €
	Weekend	295 €	200 €	260 €	190 €
APPARTEMENT	Week days	330 €	250 €	330 €	250 €
	Weekend	350 €	250 €	350 €	250 €
SUITE ROYALE	Week days	490 €	250 €	490 €	250 €
	Weekend	590 €	250 €	590 €	250 €
Allotment per	week	2 SUP		2 SUP	

2) Payment Conditions:

Direct payment	Upon receipt of invoice	X
Full Pre-payment	At the time of booking / no later than 8 days before client's arrival	

The Tour Operator shall make all payments within the specified period in this contract.

3) General Sales Conditions:

a) The agreed prices are NET, quoted in Euros, V.A.T. included, valid for individuals - international leisure market (less than 8 persons) – and for T.O. distribution. These rates cannot be presented directly to the client as room-only. The hotel has the right to terminate the present contract if the rates are not strictly applied according to this clause.

b) Rates are per person and per night with buffet breakfast included (served at the restaurant), on the basis of single or double occupancy. They include free access to hotel's sport facilities (indoor pool, jacuzzi, sauna, fitness, outdoor tennis court and bikes). A local (city) tax of 2.50€ per person per day must be paid directly to the hotel by clients.

c) Booking requests shall be made directly by the Tour Operator to the **Hotel Reservations department: +33 (0)3 44 54 50 33 / email: reservations.montroyal@tiara-hotels.com**. At booking time, the Tour Operator must indicate client's name, payment method, arrival date and time. Any further changes in client's name and/or details will be considered by the hotel as a new reservation request. ~~Extra services, when not covered by the Tour Operator, will be directly charged to the client.~~

d) Check-in time : from 3:00pm – Check-out time : 12:00 noon – Free outdoor parking

e) Pets allowed with a daily supplement of 30€

f) Children room policy :

Baby cots available at no charge.

One child up to 12 years old sharing the parent's room is free of charge, room only (available from Deluxe category).

From 12 y.o. a daily supplement of 50€ (net hotel) is required to benefit of the Sofa bed available in all suites except Suite Deluxe with terrace and Royal Suite or to have an extra bed (available from Deluxe category)



g) Children F&B policy :

Up to 5 years old: breakfast is free of charge.

6 to 12 years old: 15 € /day

Children menu (6 to 12 years old): 30€ /day/child.

⇒ To be paid directly to the hotel upon check-out

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h) Continental breakfast in room : 16€/person

Half Board: 69€/day/person (3 courses dinner, all drinks excluded)

⇒ To be paid directly to the hotel upon check-out

Not available Sunday and Monday evening December 24th / December 31st /

i) The Tour Operator shall confirm all bookings within the agreed period of time prior to the release date, in case of allotment. The allotment that has not been confirmed prior to the release date comes automatically available to the hotel, without notice and free of any charge.

j) At any time during the contract, the hotel may interrupt the allotment or free-sale given to the Tour Operator.

k) The hotel has the right to change the agreed prices, in case of tax variation, through written notice to the Tour Operator.

l) Within the hotel premises, food and drinks not provided by the hotel are not allowed.

m) Cancellation policy:

Any cancellation request shall be "in writing" (mail, fax, email) to the hotel no later than 48 hours prior to arrival date.

Any cancellation received less than 48 hours prior to arrival: 1 night will be charged.

No show: 100% of total stay will be charged.

Stop Sale:

Attached Document

n) Damages and Liabilities :

During their stay at the Hotel, clients causing damages or disturbances affecting other guests, staff, or even the reputation of the Hotel, will be liable for such acts. In case of failure to pay upon checkout for damages caused will result in the Tour Operator's financial responsibility towards the Hotel. As a consequence, the Hotel may immediately terminate the agreed services without the compensation. The Tour Operator commits to inform its clients of the herein-mentioned rule. The hotel shall not be responsible in the event of force major or acts inherent to the hotel.

**For Tiara Château Hôtel Mont Royal Chantilly
Ms Corine Couedel
Deputy Manager**

Date :

For the TOUR OPERATOR

Ms / M. Sara AbdElwahed
World Avenues S.A

Date : 05.12.2019



