

AGENCY LOGIN AGREEMENT 2018/19
between
Arp-Hansen Hotel Group
and
World Avenues SA Travel Services

With a DIRECT BOOKING LINK to your **AGENCY LOGIN** it is possible to book rooms on the websites of all of our hotels in a very easy way. Now you can book your contracted FIT net rate instantly on our website. Your rate is clearly marked with your agency name. In order to ensure, that you always get the best rate, you also have access to book our daily flexible Bed & Breakfast rate - also as a net rate.

NET rate = Your contracted FIT rate with 48 h cancellation. (subject to availability and may be closed on busy days)

FLEX NET rate = the best available Bed & Breakfast net rate with 12 noon cancellation (only closed on sold out or close out dates)

If you want to learn more about how to use the AGENCY LOGIN, please contact the Arp-Hansen Hotel Group sales department:
Tel.:+45 4597 0500 sales@arp-hansen.dk

Click on the link or copy it in to your web browser in order to log in to your agency account

DIRECT BOOKING LINK:

EN: <http://www.arp-hansen.com/arpbe/web/en/login/A4394599>

EN: <http://www.wakeupcopenhagen.com/arpbe/web/en/login/A4394599>



The following terms & conditions apply for the agency login:

- The agency login must only be used for FIT bookings
 - You can book a maximum of 9 rooms per hotel per day, and all rates are on request and subject to availability
 - NO-name bookings are NOT allowed
 - Bookings from allotment can not be made using the agency login
 - Net rates are not eligible for Arp-Hansen Hotel Group loyalty points
 - All rates featuring your agency name include buffet breakfast, service, VAT and environmental supplement. All rates are net.
 - All rates featuring your agency name are subject to the conditions in your FIT contract with Arp-Hansen Hotel Group
- *Misuse of the agency login may result in immediate suspension of the account.*

Our net rates must be switched off from third party internet distribution if not packaged.

Free internet access is included in the above rates.

Our invoices will specify environmental supplement and the room rate separately.

* Children up to the age of 2.99 years stay free of charge in parent's bed. If the child is older a double or a triple room must be booked.

Terms of payment:

30 days from date of invoice. (Credit approval required).

Prepayment by credit card prior to arrival. The amount will automatically be charged to your agency credit card.

Cancellation terms FITs (NET rate): 48 hours before arrival (local time)

Cancellation of a FIT net rate reservation must be 48 hours before the day of arrival. Otherwise we will charge the first night. In case of no-show we will charge the first night.

The above mentioned cancellation policy is valid for all reservations up to 10 rooms.

Cancellation terms FITs (FLEX NET rate): 12 noon on the day of arrival (Local time)

Cancellation of a FIT FLEX net rate reservation must be 12 noon on the day of arrival. Otherwise we will charge the first night. In case of no-show we will charge the first night.

The above mentioned cancellation policy is valid for all reservations up to 10 rooms or 15 persons.

Date

25.07.2017

Date

Signature
World Avenues SA Travel Services

Jonas Peng Jakobsen
Arp-Hansen Hotel Group