




TERMS OF BUSINESS - FIT 2019 TRAVEL AGENTS

Dear Partner,

We are pleased to enclose our terms of business 2019 relating to the Hôtel Ermitage****.

For any reservation made through you, the Evian Resort agrees to pay you a commission (see Chart).

We shall be happy to assist you with any questions you may have.

The Sales Team

To book a stay :

+33 (0) 450 26 50 50 – reservation@evianresort.com

Terms and conditions

Evian Resort expressly reserves the right to revise its prices (increase or decrease) to reflect changes in taxes on services offered, including but not limited to, changes in Value Added Tax. With regards to bookings already made by the client, Evian Resort shall inform clients in writing (by post or email) of a price increase of services reserved as quickly as possible and in all circumstances within thirty (30) days.
THE RATES PROVIDED IN THIS CONTRACT ARE FOR YOUR USE ONLY. THEY MUST UNDER NO CIRCUMSTANCES BE DISCLOSED TO THE TRAVEL INDUSTRY OR DIRECTLY TO CUSTOMERS

MEMBER OF
THE HOTEL COLLECTION
FRANCE SAISONNIERE



EVIAN RESORT

Rive Sud du Lac de Genève
BP 8

74501 EVIAN LES BAINS Cedex - FRANCE

Tél. : +33 (0)4 50 26 85 00

E-mail : reservation@evianresort.com

Internet : www.evianresort.com

Accommodation	COM	Conditions
Public rates - Best Available Rates	30%	Price grid - Hotel Ermitage page 2 BAR available at www.evianresort.com Booking terms: • 25% deposit upon booking • In the event of a cancellation less than 3 days prior to the date of arrival, the deposit paid will be kept by the Evian Resort. • In the event of an early departure during the stay, the total price of the stay is due to the Evian Resort which is authorized to charge the relevant amount to the credit card provided to guarantee the booking at the Evian resort.
Semi Flex Rates	15%	Price grid - Hotel Ermitage page 3 20% discount on the public rates - BAR Bookable up to 30 days prior to the date of arrival Booking terms: • 50% deposit upon booking • In the event of a cancellation less than 8 days prior to the date of arrival, the deposit paid will be kept by the Evian Resort. • In the event of an early departure during the stay, the total price of the stay is due to the Evian Resort which is authorized to charge the relevant amount to the credit card provided to guarantee the booking at the Evian Resort.
In Advance Rates	15%	30% discount on the public rate - BAR Bookable up to 45 days prior to the date of arrival Booking terms: • Price of stay must be prepaid in full • Stay cannot be modified • In the event of a cancellation, the price of the stay will be neither refunded nor carried forward • The price of the stay cannot be used for the payment of a future stay, services or items.
Additional services	COM	Conditions
Green fee rates	20%	Fee times can be reserved when booking the stay.
Evian Resort Golf Club	10%	Equipment hire, golf carts, electric trolleys and all types of golf training programme booked prior to clients' arrival.
Evian Resort Golf Academy		
Spa Evian Source (Hotel Royal)		
Spa Quatre Terres (Hotel Ermitage)	10%	A la carte treatments and/or spa programmes booked prior to clients' arrival.
Evian Thermal Bath		
Sport & Culture	10%	Sports & cultural activities organized by our in-house Activities Department booked prior to clients' arrival

PUBLIC RATES - BEST AVAILABLE RATES

Terms and conditions:

- 25 % deposit upon booking.
In the event of a cancellation less than 3 days prior to arrival, the deposit will be kept by the Evian Resort.
In the event of an early departure during the stay, the total price of the stay is due to the Evian Resort which is authorized to charge the relevant amount to the credit card provided to guarantee the booking at the Evian Resort.

Our prices include free access to the sports & relaxation facilities at the Hotel Ennentege: swimming pools, steam room, sauna, jacuzzi, fitness room, cardiovascular training equipment, tennis courts, sports facilities in the grounds.

Maximum occupancy: 2 adults	Maximum occupancy: 2 adults + 1 child or 1 adult + 2 children	Maximum occupancy: 2 adults + 2 children
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	NET RATES	PUBLIC RATES
Dinner (excluding drinks) - Non commissionable	64 €	64 €
Additional person (18 years old maximum) with breakfast	84 €	120 €
Pets - Non commissionable	33 €	33 €

~~Sara Abdelwahed~~

World Avenue S A - S

05.12.2018

WORLDWIDE - 1111 CORP.

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Including 20% off the BAR

8&B rates (all taxes included)

(per day, in Euros)

Terms and conditions

- Bookable up to 30 days prior to the date of arrival.
 • 50 % deposit upon booking.
 In the event of a cancellation less than 8 days prior to arrival, the deposit will be kept by the Evian Resort.
 In the event of an early departure during the stay, the total price of the stay is due to the Evian Resort which is authorized to charge the relevant amount to the credit card provided to guarantee the booking at the Evian Resort.

Our prices include free access to the sports & relaxation facilities at the Hotel Frimtage: swimming-pools, steam room, sauna, jacuzzi, fitness room, cardio-training equipment, tennis courts, sports facilities in the grounds.

World Avenue \$A

05.12.2018

Geneva + 41 22 41 22 41

2000 Fax Avenue

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Maximum occupancy: 2 adults	Maximum occupancy: 2 adults + 1 child or 1 adult + 2 children	Maximum occupancy: 2 adults + 2 children
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DINING	NET RATES	PUBLIC RATES
Dinner (excluding drinks) - Non commissionable	64 €	64 €
Additional person (18 years old maximum) with breakfast	82 €	96 €
Pets - Non commissionable	33 €	32 €

Rive Sud du Lac de Genève

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Room Categories	Number of room	View	M ²	Balcony / Loggia	Connecting rooms	Bathroom	Maximum Capacity	Adults	Children 2 to 13 inclusive Infant up to 2 years
SOUTH-FACING ROOM	6	South	17	Sloping ceiling Top floor	3 South-facing with 3 family Lake view 1 South-facing 1 South-facing Deluxe	Shower or Bathtub	2	2	0
SOUTH-FACING DELUXE	7	South	25	Loggia	1 South-facing Deluxe with 1 south-facing 6 south-facing deluxe	Shower	3	2	1 child in an extra bed or 1 baby in a cot
SOUTH-FACING PRIVILEGE	12	South	30	Balcony (not all of them)	6 south-facing Privilege with 6 suite lake view	Shower and/or Bathtub	3	2	1 child in an extra bed or 1 baby in a cot
DELUXE LAKE VIEW	34	Lake	25	Loggia	6 deluxe lake view with 4 Castel lake view 24 deluxe lake view	Shower and/or Bathtub	3	2	1 child in an extra bed or 1 baby in a cot
FAMILY LAKE VIEW	5	Lake	30	Sloping ceiling Top floor	3 Family lake view with 3 south-facing	Shower and Bathtub	4	2	2 children in a sofa bed for 2 persons or 1 baby in a cot
SOUTH-FACING JUNIOR SUITE	6	South	35	Loggia	No connecting rooms	Shower and Bathtub	4	2	2 children in a sofa bed for 2 persons or 1 baby in a cot
CASTEL LAKE VIEW	4	Lake	35	Balcony and Loggia	4 Castel lake View with 4 Deluxe Lake View	Shower and Bathtub	3	2	1 child in a sofa bed 1 place or 1 baby in a cot
SUITE LAKE VIEW	6	Lake	45	Large balcony and spacious private lounge, bathroom with natural daylight	6 Suites Lake View with 6 South-facing Privilege	Shower and Bathtub	4	2	2 children in a sofa bed for 2 persons or 1 child and 1 baby in a cot
TOTAL NUMBER OF ROOMS & SUITES	80	3 South-facing Deluxe rooms suitable for people with impaired mobility							

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CHILDREN POLICY - Until 13 years old inclusive

Children staying in their parents' room:

Accommodation is free of charge.

Children staying in a separate room:

Up to 50% discount on the accommodation rate, except during the periods below, when the discount is 30% on the accommodation rate:

From July 6 to August 17, 2019 inclusive

From October 18 to November 2, 2019 inclusive

From December 20, 2019 to January 4, 2020 inclusive

Free access to the Kid's Resort from 3 years.

During French school holiday times:

lunch and dinner are free of charge* up to the age of 13 years inclusive when taken as part of the Kid's Resort, with supervision.

Outside of French school holidays:

The "Children's Menu" worth 20 euros is on a complimentary basis when taken in one of our restaurants or as part of the Kid's Resort. A 25% discount is available on meals taken "à la carte".

*except for dinner on easter, halloween, 14 July, 15 August, 31 October, 24 December and 31 December, when a themed evening is organised and a supplement is applicable, and except for meals taken outside of the Resort. The Kid's Resort looks after children aged 3 months to 12 years, and is open every day from 9 a.m. to 6 p.m. Access is included in the price of a stay at the Hotel Royal or Hotel Ermitage.

BABY RESORT :

All year, for children aged 4 to 36 months.

Baby Resort fees:

Baby First Time package (2 hours): 43 €
(all year round, subject to availability, excludes French school holiday times)

Baby Comfort package (4 hours): 63 €
(includes lunch or afternoon tea)

Very Important Baby package (longer than 4 hours): 98 €
(includes lunch and afternoon tea)

GOLF CLUB POLICY :

Seasons

CLUB

PRIVILEGE

ROYALE

Green Fees 2019

February, March, November

April, October

May, June, July, August, September

Net Rates *

Free

53 €

64 €

Public rates *

(Hotel residents)

Free

67 €

81 €

Rates for non-resident

(for information only)

60 €

95 €

115 €

Golf facilities are open dependent on weather conditions and course maintenance works.

Rates applicable for 2019, subject to change.

*Rates apply only to hotel residents (with accommodation).

PROFESSIONAL GOLFER POLICY

Golf pros staying at the Evian Resort enjoy the following conditions when travelling with their clients:

1 paying room:

25% discount on the pro's package on same service as clients.

2 paying rooms:

50% discount on the pro's package on same service as clients.

3 paying rooms:

The golf pro's stay is free of charge on same service as clients.

Complimentary green fees at the Evian Resort Golf Club and use of the Academy for the golf pro.

Your clients enjoy free access to the Academy and a VIP golf in-room welcome.

TRANSFER COST :

BY CAR :

Geneva Airport - Evian (45km) from 150 € for 1 vehicle of 3 passengers maximum.

BY BOAT EVIAN ONE:

Geneva Airport - Evian (45km) up to 8 persons

One way: 650 € • Go and Return: 970 €

HELICOPTER:

Geneva Airport - Evian Resort from 2000 €

CITY TAX :

Hotel Ermitage :

City tax of 2.25 € per day and person, not included.

FREE PLACE POLICY :

FREE PLACE POLICY :

1 room every 20 paying rooms on the same service as group.

Jean-Marc BÉY
Director of Sales
7.12.2018

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