



## TOUR OPERATOR CONTRACT 2019

	Between the Hotel	And the Travel Agency
Name	Tiara YAKTSA	WORLD AVENUES SA – Travel Services
Contact name	Sonia Maccaferri Revenue Manager	Sara Abdelwahed Contracting Agent
Address	6 Boulevard de l'Esquillon 06590 Théoule sur Mer FRANCE	14, rue Ferrier CH-1202 Geneva SWITZERLAND
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Reservations Department	+33 (0)4 93 75 05 01 <a href="mailto:reservations.yaktsa@tiara-hotels.com">reservations.yaktsa@tiara-hotels.com</a>	

### 1) FIT Net Rates in Euros per Room :

ROOM CATEGORY	Périod 1 05/04 – 19/04	Périod 2 20/04 -- 08/05 26/05 – 14/06 29/09 - 13/10	Période 3 09/05 – 25/05 15/06 – 28/09	Extra bed Supplement
SUPERIOR GARDEN VIEW	190	240	320	n.a.
DELUXE SEA VIEW	250	310	390	n.a.
JUNIOR SUITE GARDEN VIEW	290	360	450	n.a.
JUNIOR SUITE SEA VIEW	330	390	530	n.a.
PENTHOUSE SUITE	690	990	1500	n.a.
Allotment per category *	1 DELUXE ROOM SEA VIEW	1 DELUXE ROOM SEA VIEW	1 DELUXE ROOM SEA VIEW	/
Release date	1 day	1 day	2 days	

\* OR = On Request ; FS = Free Sale

## 2) Payment Conditions:

Direct payment	Upon receipt of invoice	X
Full Pre-payment	At the time of booking / no later than 8 days before client's arrival	

The hotel shall send to the Tour Operator all the invoices related to the confirmed bookings, attaching the original voucher received from the client at check-in. The Tour Operator shall make all payments within the specified period in this contract. In the event of any failure to pay within 30 days of receipt of the invoice, the Tour Operator will be charged interest at the rate determined by the European Central Bank, plus 3% per month.

## 3) General Sales Conditions :

a) The agreed prices are NET, quoted in Euros, V.A.T. included, valid for individuals - international leisure market (less than 8 persons) – and for T.O. distribution. These rates cannot be presented directly to the client as room-only. The hotel has the right to terminate the present contract if the rates are not strictly applied according to this clause.

b) Rates are per room and per night with buffet breakfast included (served at the restaurant), on the basis of single or double occupancy. They include free access to hotel's sport and leisure facilities (outdoor pool, sun beds, Jacuzzi, fitness). A local (city) tax of 1.50 € per person per day must be paid directly to the hotel by clients.

c) Booking requests shall be made directly by the Tour Operator to the Hotel Reservations department: +33 (0)4 93 75 05 01 / email: [reservations.yaktsa@tiara-hotels.com](mailto:reservations.yaktsa@tiara-hotels.com). At booking time, the Tour Operator must indicate client's name, payment method, arrival date and time. Any further changes in client's name and/or details will be considered by the hotel as a new reservation request. Extra services, when not covered by the Tour Operator, will be directly charged to the client.

d) Check-in time : from 4:00pm – Check-out time : 12:00 noon – Free outdoor parking

e) Children room policy :

Adults only accepted

Rooms are not adapted to welcome child under 16 years old

f) Half Board: 69€ /day/person (3 courses dinner, all drinks excluded)

g) The Tour Operator shall confirm all bookings within the agreed period of time prior to the release date, in case of allotment. The allotment that has not been confirmed prior to the release date comes automatically available to the hotel, without notice and free of any charge.

h) At any time during the contract, the hotel may interrupt the allotment or free-sale given to the Tour Operator.

i) The hotel has the right to change the agreed prices, in case of tax variation, through written notice to the Tour Operator.

j) Within the hotel premises, food and drinks not provided by the hotel are not allowed.

k) Special offers and conditions :

- Junior Suite & Suite Offer : 6=7 / 12=14 etc... available all year (except rate period 3, B&B basis)

### Special Conditions

During period 3:

⇒ Minimum stay of 3 nights for any stay over a Saturday night

**l) Cancellation policy:**

Rate period 1-2 : Cancellation less than 7 days prior to arrival: 50 % of total amount charged.

Rate period 3 : Cancellation less than 14 days prior to arrival: 100 % of total amount charged.

No show: 100% of total amount charged.

**m) Damages and Liabilities :**

During their stay at the Hotel, clients causing damages or disturbances affecting other guests, staff, or even the reputation of the Hotel, will be liable for such acts. In case of failure to pay upon checkout for damages caused will result in the Tour Operator's financial responsibility towards the Hotel. As a consequence, the Hotel may immediately terminate the agreed services without the compensation. The Tour Operator commits to inform its clients of the herein-mentioned rule. The hotel shall not be responsible in the event of force major or acts inherent to the hotel.

For TIARA YAKTSA

M Christian Baumgarten – General Manager

Date : November 20th, 2018



For the **TOUR OPERATOR**

Ms / M. Sara AbdAlwahed

Date : contracting agent

World Avenues S.A

01.12.2018

