

# AGREEMENT FOR TOURISM ACTIVITIES

Between: World Avenues S.A.

14, rue Ferrier, CH-1202 Geneva, Switzerland

Tel.: +41 22 906 94 00 Fax: +41 22 906 94 10

E-mail: sales@world-avenues.ch Hereafter called "World Avenues"

And:

Astar Al Hookhood Travel and Address: Makkak

Tel: +766125 +25928

Fax: Email: Ande @ hodboot travel

Hereafter called "Travel Agent".

Tourism activity cooperation between World Avenues and Travel Agent for one year, this agreement shall come into effect as of the day of its signature by both parties and shall be automatically renewed, unless one of the Party notifies in written form the other Party about its intention not to renew it 2 Months (60days) prior to renewal date.

## 2. Obligation of the Parties

- To provide the Travel Agent with valid rate all year long through World Avenues Online Booking World Avenues undertakes: system (ETS).
- To send confirmation of services.
- To send invoices for all services related to a booking.

- o To make all requests online or in written form by e-mail to World Avenues with full The Travel Agent undertakes: information connected with the tour.
- o To issue service Voucher for all services to be provided by World Avenues.
- o To provide the necessary insurance for the clients (accidents, civil responsibility and others) To send exact and correct information of all clients, i.e.: number of adults, number of children, room type, dates of tour etc.

Full prepayment should be made before cancellation deadline mentioned on confirmation email, however World Avenues can offer a limited credit facility equivalent to the amount of a bank guarantee or a deposit payment. In such cases payment for services provided should be made within 15 days from invoice date, any delay in payment will result in additional administrative fees of 1% per week, bank transfers should be submitted to the following account:

NOTE: THIS AGREEENT IS VALID FOR WORLD AVENUES OFFICE IN (GENEVA, LONDON, KUALA LUMPUR)

### GENEVA BANKING DETAILS:

CREDIT SUISSE, CH-1211 GENEVA 70 IBAN (EURO) - CH16 0483 5046 9213 6200 0 IBAN (CHF) - CH50 0483 5046 9213 6100 0 IBAN (USD) - CH86 0483 5046 9213 6200 1 **CLEARING 4835 - SWIFT CRESCHZZ12A** 

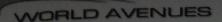
Bank transfer charges should be borne by Travel Agent.

UK BANKING DETAILS BARCLAYS BANK PLC, 9 PORTMAN SQUARE LONDON W1A 3AL

A/C NAME: WORLD AVENUES LTD

IBAN (GBP): GB84BARC20691760802522 IBAN (EURO): GB07BARC20691742931755

SWIFT: BARCGB22



#### 4. General Conditions

- 4.1. World Avenues rate list is valid as per the dates mentioned on each list. All information mentioned on the rate list is accurate at the time of printing; however hotels and suppliers may modify their rates.
- 4.2. World Avenues will always reconfirm the rate at the time of booking.
- 4.3. Rates are not valid during Fairs, Exhibitions and special holiday or festival periods. Booking conditions and rates will be advised upon your reservation request.
- 4.4. Reservations for Disneyland are subject to special conditions please pay special attention to the cancellation policy.
- 4.5. For Group reservations, packages and special events, special booking conditions and a separate cancellation policy will be advised in each particular case.
- 4.6. World Avenues will do its best in order to give a positive reply within 24 hours for all requests from the rate lists only (except during European week-ends and holidays).
- 4.7. For FIT reservations cancellations and amendments any extra charge applied to World avenues According to Hotel Policy will be handled by Travel Agent, hotels at resort areas and during fair periods where full cancellation fees will apply. Failure to receive a cancellation or an amendment on due time, World Avenues reserves the right to charge full cancellation fee and /or handling fees to Travel Agent.
- 4.8. All additional expenses for extra services not provided by World Avenues such as mini-bar, telephone, room service, and extra hours for transfers, etc. are to be paid by the client directly on spot. World Avenues will bear no responsibility for the debts of the client.
- 4.9. Rates are confidential; they should not be copied, distributed or given to a third party without prior written approval from World Avenues. Any violation will entail legal action.
- 4.10. Separated Terms and Conditions will apply for World Avenues ETS booking engine.

### 5. World Avenues ETS booking engine

World Avenues have on-line booking system http://www.wa-ets.ch/index.jsp. Direct access to this system is possible, if Travel Agent issues a bank guarantee to World Avenues or makes a floating deposit of minimum EURO 10000 (Ten Thousand EUROS).

6. Special conditions

5.1. Refund requests must be submitted to World Avenues not later than 15 days (fifteen days) after the date of World Avenues invoice.

7. Commencement of agreement

This agreement comes into force from the date of signature by both the parties and is valid until further notice unless revoked by either party. This agreement is signed in two copies in English, one for each Party of the agreement. Both copies have equal legal force.

8. Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between both parties. Failure to reach a settlement, the dispute will be subject to arbitration under the Swiss Confederation Law.

Read and approved by

World Avenues S.S.

ld Avenues stamp

Date: 14,05/2016

Read and approved by:

"TRAVEL AGENT" (Company stamp)

Date: 11/5/16

Signature:

Signature:

World Avenues S.A. Travel Service, 14 rue Ferrier CH-1202 Geneva / Switzerland Tel: +41/22 906 94 00, Fax: +41/22 906 94 10, e-mail: sales@world-avenues.ch Website: www.world-avenues.com 2/3

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Anas Ramzi AL-kutbi

Business Development & Tourism Manager