

# Grand Hotel du Golf & Palace

AGREEMENT 2017-2018

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### 4-General conditions

4.1 PHM Premium Hotel Management Sari price list is definitive and valid as according to yearly seasons.

4.2 PHM Premium Hotel Management Sarl will reconfirm the rate at the time of booking. A rate which will be

4.3 Rates are not valid during fairs, congresses, exhibitions and special holldays or festival periods.

4.4 For group reservations, packages and special events, different rates and terms will apply according to

4.5 PHM Premium Hotel Management Sarl is binded to response all requests within 24 hours of reception.

4.6 All additional expenses for extra-services provided by PHM Premium Hotel Management Sarl , such as minibar, room-service, bar, telephone, package, transfer, etc... are to be paid by client directly in cash or by

4.7 Rates are confidential and they should be not copied, distributed or given to a third party, without prior written approval from the GHM Global Hospitality Management Sarl,

#### 6-Commissions

6.1 Rate list signed by both parties include a commission for

6.2 20% (twenty percent) at the condition of publishing the Grand Hotel du Golf & Palace in the brochure.

6.3 The commissions will be deducted from the pro-forma invoice.

## 5-Cancellation policy

Our cancellation fees are calculated on the total amount of the stay, 10% of the total amount not refundable at the reservation. 30% of charge for a cancellation less than 14 days prior to arrival. 60% of charge for a cancellation less than 7 days prior to arrival. 100% of charge for a cancellation 3 days before the arrival. For the period from the 16.12 to the 08.01 see the special cancellation conditions in the price-list.

## Validity of agreement

This agreement comes into force from the date of signature by the parties and is valid until further natice unless cancelled by either party. This agreement is signed in 2 copies in English, one for each part of the agreement.

#### Arbitration

All disputes and diff negotiations between arbitration (Sierre).

nnection with the present agreement should be settled, if possible, by es. Failure to reach a settlement, the dispute will be the subject of swiss' trial

Dale: Grans Montana / Switzerland

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GRAND HOTEL DU GOLF &

PALACE

Date: 19.12.2017

Read and approved Amira ElBatal

(seal) World Avenues S.A

04.10.2017

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