



# Grand Hotel du Golf & Palace

AGREEMENT 2017-2018

★★★★★

## Between

**PHM PREMIUM HOTEL MANAGEMENT Sàrl**

3963 CRANS-MONTANA SWITZERLAND

Phone + 41.27.485.42.42 Fax +41.27.485.42.43 info@ghgp.ch

Compagny name World Avenues Switzerland

Phone 202 27296770

Fax

202 27296771

E-mail de3@world-avenues.ch

## 1-Subject of the agreement

Cooperation and carrying out of tourist activities between PHM Premium Hotel Management Sàrl and

## 2-Obligation of parties

PHM Premium Hotel Management Sàrl undertakes :

- ☐ to provide with current price list.
- ☐ to confirm on time services.
- ☐ to send invoices for all services confirmed by
- ☐ to issue invitation letters for the client and for the Swiss embassy after receipt of payment.

- \_\_\_\_\_ undertakes
- ☐ to make all requests with detailed information by fax or e-mail (number of pax, passport number, type of accommodation, etc...) to GHM Global Hospitality Management Sàrl,
  - ☐ to issue service vouchers for all services to be provided by PHM Premium Hotel Management Sàrl and send the sample by fax for reconfirmation.
  - ☐ to provide the necessary insurance for the clients (accidents, civil responsibility, repatriation, luggage, etc...)

## 3-Payment conditions

Full prepayment should be made 30 days before client's arrival. Bank transfer charges should be borne by

### All payments must be transfered on the account :

PHM Premium Hotel Management Sàrl

BANQUE CANTONALE DU VALAIS à Sierre

N° compte : 103.260.96.08 IBAN : CH78 0076 5001 0326 0960 8

BIC/Swift BCVSCH2LXXX CCP 19-81-6 Clearing 765



#### 4-General conditions

- 4.1 PHM Premium Hotel Management Sàrl price list is definitive and valid as according to yearly seasons. However, hotel may modify rates without prior notice.
- 4.2 PHM Premium Hotel Management Sàrl will reconfirm the rate at the time of booking. A rate which will be binding and non negotiable.
- 4.3 Rates are not valid during fairs, congresses, exhibitions and special holidays or festival periods.
- 4.4 For group reservations, packages and special events, different rates and terms will apply according to reservation volume and season.
- 4.5 PHM Premium Hotel Management Sàrl is binded to response all requests within 24 hours of reception.
- 4.6 All additional expenses for extra-services provided by PHM Premium Hotel Management Sàrl, such as minibar, room-service, bar, telephone, package, transfer, etc... are to be paid by client directly in cash or by major credit cards.
- 4.7 Rates are confidential and they should be not copied, distributed or given to a third party, without prior written approval from the GHM Global Hospitality Management Sàrl.

#### 6-Commissions

- 6.1 Rate list signed by both parties include a commission for
- 6.2 20% (twenty percent) at the condition of publishing the Grand Hotel du Golf & Palace in the brochure.
- 6.3 The commissions will be deducted from the pro-forma invoice.

#### 5-Cancellation policy

Our cancellation fees are calculated on the total amount of the stay. 10% of the total amount not refundable at the reservation. 30% of charge for a cancellation less than 14 days prior to arrival. 60% of charge for a cancellation less than 7 days prior to arrival. 100% of charge for a cancellation 3 days before the arrival. For the period from the 16.12 to the 08.01 see the special cancellation conditions in the price-list.

#### 8-Validity of agreement

This agreement comes into force from the date of signature by the parties and is valid until further notice unless cancelled by either party. This agreement is signed in 2 copies in English, one for each part of the agreement. Both copies have equal legal force.

#### 7-Arbitration

All disputes and differences in connection with the present agreement should be settled, if possible, by negotiations between the parties. Failure to reach a settlement, the dispute will be the subject of swiss' trial arbitration (Sierre).



Date : *19.12.2017*  
**Grand Hotel du Golf & Palace**  
3963 CRANS-MONTANA / SWITZERLAND  
Tel. 027 485 42 42 Fax 027 485 42 43  
(seal) *World Avenues S.A.*  
Website: [www.ghgp.ch](http://www.ghgp.ch) Email: [info@ghgp.ch](mailto:info@ghgp.ch)  
GRAND HOTEL DU GOLF &  
PALACE

Date : 19.12.2017

Read and approved  
by **Amira ElBatal**  
(seal) **World Avenues S.A**